

REVENUE

CONSUMER ADVERTISING

ONLINE MARKETING CONSUMER PR CONSUMER/ TRADE LIVING WELL

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RESEARCH

# **KEY PERFORMANCE INDICATORS: NOVEMBER 2019 THROUGH JULY 2020**

\$1.10

Average Selling Price

Category Average Selling Price per Unit for the 4-weeks ending 7/12/20

194.5 Million

Consumer Media Impressions

Includes offline, online and social media impressions through July 2020

849.2 Million

Consumer PR Impressions

Media coverage secured with print, broadcast and online media outlets, as well as retailer communications through July 2020

11.9 Million

Trade Public Relations Impressions

Positive direct retail and foodservice CAC trade public relations circulation through July 2020

**1.74** Million

Consumer Website Visits

A 10% decrease in visits to
CaliforniaAvocado.com versus the same period
in 2019

12

Foodservice Chain Promotions

Number of Foodservice chain promotions completed (70 chains contacted)





# **REVENUE: REVENUE - CROP MOVEMENT AND MEASURES**

U.S. Hass Avocado Supply (November-July)								
	2019/2	0	2018/1	9	2017/18			
	Est. %			%		%		
Origin	Volume (MM lbs)	Complete*	Volume (MM lbs)	Complete	Volume (MM lbs)	Complete		
California	294	80%	141	65%	168	50%		
Chile	8	24%	34	64%	22	44%		
Mexico	1,599	74%	1,552	77%	1,534	80%		
Peru	93	50%	117	66%	58	33%		
Other	6	82%	10	90%	2	51%		
Total	2,000	73%	1,854	75%	1,784	72%		
*based on current projections					Source: HAB/CAC			







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# **REVENUE: REVENUE - CROP MOVEMENT AND MEASURES**

California Avocado Grade and Size Distribution - This Year vs. Last Year													
		November 1 - July 31, 2020				November 1 - July 31, 2019							
		(millions)				%		(millions)				%	
Grade	Size	Size %	Pounds	Dollars	Avg Lug \$		Consigned	Size %	Pounds	Dollars	Avg Lug \$		Consigned
Hass #1 Conv	40	10%	23.3	39.7	\$	43.53	2%	11%	14.7	33.3	\$	57.01	1%
	48	36%	85.0	145.5	\$	43.18	1%	40%	54.9	128.1	\$	58.68	1%
	60	27%	62.2	93.0	\$	37.66	1%	24%	33.2	73.9	\$	56.24	1%
	70	13%	31.5	35.8	\$	28.50	0%	11%	15.6	32.6	\$	52.78	1%
	84	6%	15.2	13.3	\$	22.10	1%	5%	6.9	10.5	\$	38.74	2%
	Other	7%	16.9					8%	11.5				
	All	100%	234.2	353.2	\$	38.06	1%		136.9	302.4	\$	55.82	1%
Hass #2s	All		17.9	18.0	\$	26.82	7%		8.9	17.3	\$	49.43	2%
Hass Organic #1	All		27.3	58.1	\$	53.71	1%		15.3	42.1	\$	69.44	1%
	California Avocado Region Distribution - This Year vs. Last Year												
November 1 - July 31, 2020						November 1 - July 31, 2019							
(millions)			ns)			%		(millions)			%		
Region Region %		Region %	Pounds	Dollars	Avç	g Lug \$	Consigned	Region %	Pounds	Dollars	Av	g Lug \$	Consigned
EAST CENTRAL		4%	11.0	17.2	\$	40.08	2%	5%	8.5	21.6	\$	64.60	2%
NORTHEAST		3%	9.1	14.7	\$	40.98	1%	5%	8.1	20.3	49	62.80	1%
PACIFIC		74%	210.5	317.3	\$	38.34	2%	74%	123.6	272.3	5	55.74	1%
SOUTHEAST		6%	16.9	27.4	\$	40.74	0%	3%	4.8	11.4	\$	59.42	1%
SOUTHWEST		3%	9.0	13.7	\$	38.76	2%	4%	6.5	15.8	\$	61.10	0%
WEST CENTRAL		5%	14.6	22.8	\$	39.12	0%	5%	8.9	21.1	\$	59.23	0%
EXPORT		4%	12.5	20.5	\$	41.15	0%	5%	7.6	15.2	\$	50.21	1%



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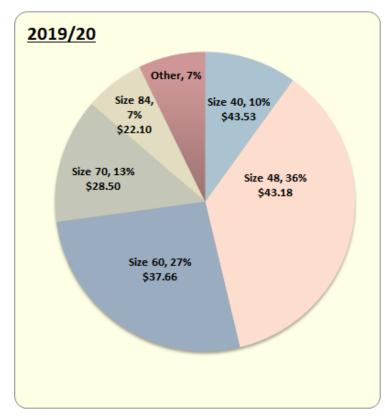
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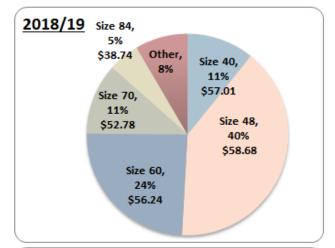
# **REVENUE: REVENUE - CROP MOVEMENT AND MEASURES**

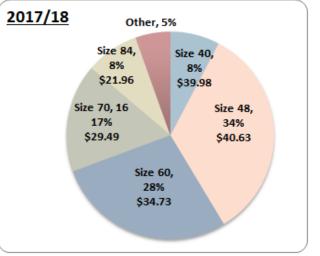
# Size Distribution and Average Lug Price

Hass #1 Conventional (November-July)



Source: AMRIC







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# **REVENUE: RETAIL SALES AND VOLUME**

RETAIL (4 wks)	<u>Jul19</u> (6/23/19-7/14/19)	<u>Jul20</u> (6/21/20-7/12/20)	<u>Variance</u>	
Volume (Unit)	161,112,561	222,315,724	+38.0%	
Dollars	\$231,910,237	\$243,472,106	+5.0%	
Avg. Selling Price/Unit	\$1.44	\$1.10	-23.9%	
<u>RETAIL</u> <u>California Season</u>	<u>Apr19-Jul19</u> (4/1/19-8/11/19)	<u>Mar20-Jul20</u> (3/2/20-7/12/20)	<u>Variance</u>	
Volume (Unit)	808,759,901	1,055,942,513	+30.6%	
Dollars	\$1,068,509,736	\$1,206,753,929	+12.9%	
Avg. Selling Price/Unit	\$1.32	\$1.14	-13.5%	
<u>RETAIL</u> <u>Non-California Season</u>	<u>Sept18-Mar19</u> (8/27/18-2/24/19)	<u>Sept19-Feb20</u> 9/2/19-3/1/20	<u>Variance</u>	
Volume (Unit)	1,077,928,095	1,142,514,256	+6.0%	
Dollars	\$1,169,288,888	\$1,214,311,703	+3.9%	
Avg. Selling Price/Unit	\$1.08	\$1.06	-2.0%	







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# **REVENUE: RETAIL SALES AND VOLUME**

Avg. Retail Price \$1.32

Avg. Retail Price \$1.06

Avg. Retail Price \$1.14



Apr 2019 - Aug 2019 (4/1/19 - 9/1/19) Off Season

Sept 2019 – Feb 2020 (9/2/19 - 3/1/20)



Mar 2020 – Jul 2020 (3/2/20 – 7/12/20)



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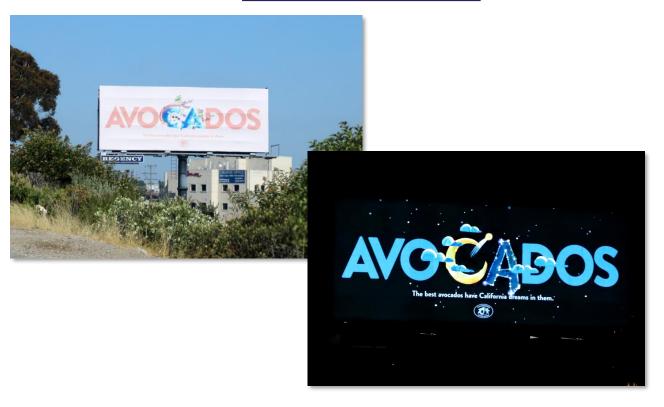
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# **CONSUMER ADVERTISING: OUTDOOR**

- 5,433,444 Impressions
- Three locations in Los Angeles, San Diego, and San Francisco

Los Angeles Day/Night Billboard



San Diego Billboard





San Francisco BART Train Wrap













Spotify®

# **CONSUMER ADVERTISING: AUDIO**

- 25,683,494 Impressions
- 329,000 Clicks with a 1.28% Click Through Rate
- 2,266,446 Video Views
- Targeted listening sessions, audio, banners, overlays, and a custom playlist (via Spotify)











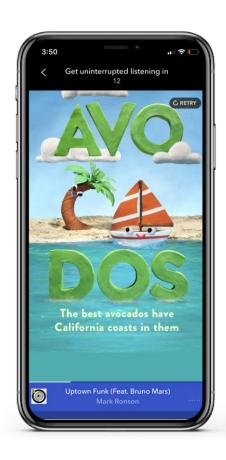


### CONSUMER ADVERTISING: AUDIO CUSTOM CONTENT



• Custom rich media unit that allows Pandora listeners to select "the best thing in California" and interact with motion enabled California Avocado visuals













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# **CONSUMER ADVERTISING: DIGITAL - BRAND**

- 105,409,665 Impressions
- 106,889 Clicks with a 0.10% Click Through Rate
- 59,618,187 Video Views
- Digital video, mobile and display banners

# POPSUGAR. VIANT



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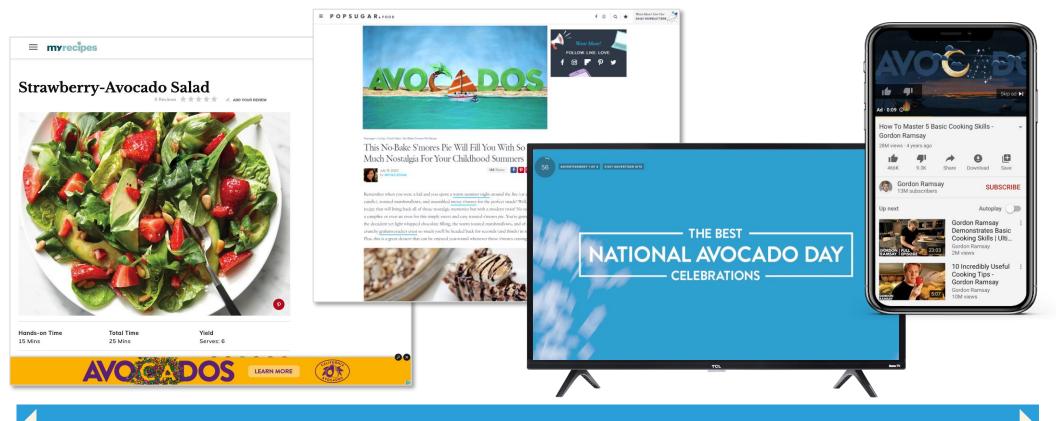
















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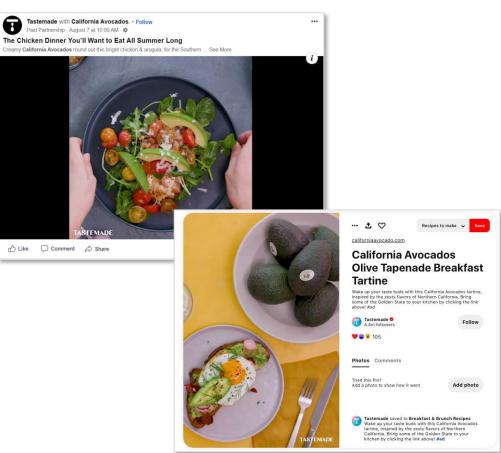
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# CONSUMER ADVERTISING: DIGITAL CUSTOM CONTENT

# **TASTEMADE**

Custom content including three recipe videos, prominently featuring California Avocados, distributed across
Tastemade's Instagram, Facebook, and Pinterest along with Tastemade TV







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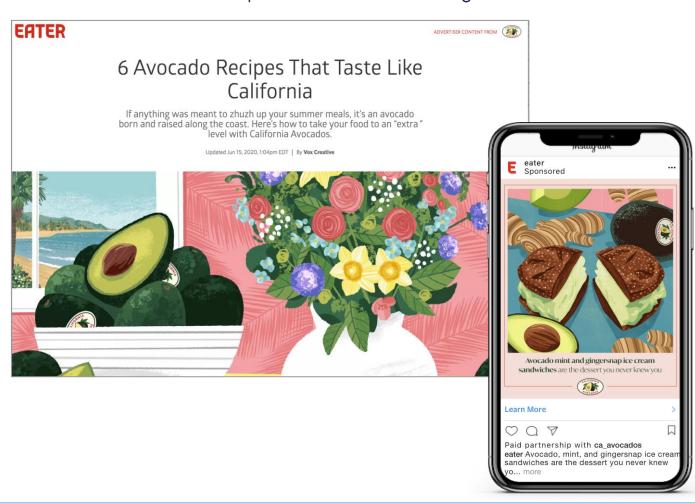
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# CONSUMER ADVERTISING: DIGITAL CUSTOM CONTENT

 A custom recipe hub destination on Eater's site, featuring six original recipes and illustrations. This was amplified across Eater's Instagram and Facebook



# EATER















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# CONSUMER ADVERTISING: DIGITAL CUSTOM CONTENT

• Instagram influencer content, including posts and stories, featuring California inspired dishes





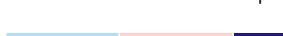












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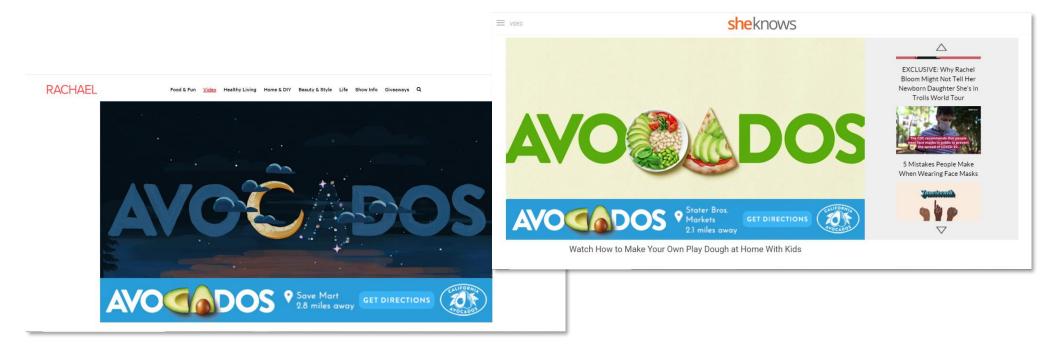
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# **CONSUMER ADVERTISING: DIGITAL – RETAIL**



- 3,760,418 Impressions
- 15,615 Clicks with a 0.42% Click Through Rate
- 3,774,880 Video Views
- Video with store locator overlays across premium websites





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# **CONSUMER ADVERTISING: SOCIAL - BRAND**

• 8,054,930 Impressions

California Avocados 🗸

For a moment of California zen, close your eyes, take a deep breath and imagine slicing

O Roya Hamidi an... 4 Comments

Sponsored - 🕝

through a perfectly smooth

- 311,025 Engagements with a 3.86% Engagement Rate
- Season-long social advertising across top platforms

...See More



















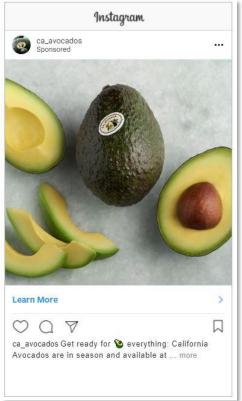
MOLLIESTONES.COM

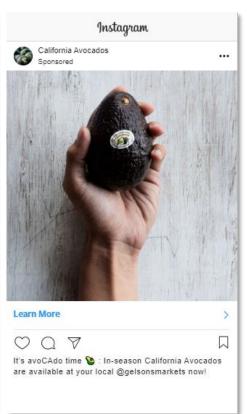
Store Locator - CA

心 Like

# **CONSUMER ADVERTISING: SOCIAL – RETAIL**

- 74,422 Impressions
- 1,350 Engagements with a 1.81% Engagement Rate
- Hyper-targeted social for select retailers ran early season











⊗ www.molliestones.com

California Avocados ②

@CA\_Avocados











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# **ONLINE MARKETING: NOVEMBER 2019 – JULY 2020**

### **SEARCH RESULTS**

- Organic Search Impressions: 44.9MM
- Paid Search Impressions: 1.2MM

## **CONSUMER WEBSITE**

- # of Visits: 1.74MM (10% increase YoY)
- Page Views/Visit: 1.27 (-5% decrease YoY)
- Time on site: 0:38 (-10% decrease YoY)
- Total Page Views: 2.2MM (-12% decrease YoY)

#### **CONSUMER BLOG**

- # of Visits: 606.9K (-11% decrease YoY)
- Time on site: 3:09 (7% increase YoY)

# **SOCIAL MEDIA**

- Facebook
  - Total Fans: 326.2K (neutral YoY)
  - Impressions: 1.19MM (-49% decrease YoY)
- Twitter
  - Total Followers: 21.4K (neutral YoY)
  - Total Retweets: 360 (-82% decrease YoY)
- YouTube
  - Views: 8.83MM (240% increase YoY)
  - Subscribers: 1,860 (60% increase YoY)
- Instagram
  - Followers: 42.4K (neutral YoY)
  - Impressions: 543K (-75% decrease YoY)

# **NOTES**

 Facebook, Twitter and Instagram posts ran seasonal and timely messaging, reaching a general audience that resulted in a high number of engagements

### **EMAIL**

- Average Open Rate: 12%
- Click Through Rate: 2.2%
- Emails Sent: 3 emails to a total of 558K recipients





**CONSUMER** PR

# CONSUMER PR: CALIFORNIA AVOCADO MONTH

- To pivot away from an in-restaurant experience CAC partnered and coordinated with Chef Jordan Kahn of Michelin-ranked restaurant Vespertine to develop an eight-course meal featuring never-before-seen California Avocado dishes
- The meal secured interest from top-tier outlets like Eater, Sunset Magazine, Parade, Martha Stewart Living, POPSUGAR and more
- The activation garnered 109,778,663 impressions











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### CONSUMER PR: CALIFORNIA AVOCADO SUMMER AT-HOME

- To continue the season's momentum with new stay-at-home parameters, CAC partnered with three awardwinning chefs in three distinct markets to create unique meals – all highlighting California Avocados and delivered right to media
- CAC partnered with the following chefs
  - Chef Edouardo Jordan of Salare in Seattle, WA
  - Chef Peter Cho of Han Oak in Portland, OR
  - Chef Mike Fagnoni of Hawks Provisions and Public House in Sacramento, CA
- To date, the program has garnered 21,650,320 impressions















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# **CONSUMER PR: NEWS BUREAU**

- To remain top-of-mind throughout the season, CAC identifies relevant story angles and leverages it's unique perspective or assets to promote with the media
- This year, CAC received media interest for its many recipes, how to freeze/preserve avocados and more
- Reactive and proactive efforts resulted in 622,877,351 earned media impressions

# The Beet.

Homemade Chocolate Avocado Ice Cream that is so super easy to make, velvety and incredible! You won't even taste the avocado but will love the chocolate creaminess! These recipes are brought to you by



# yahoo!life

# Can You Freeze Avocado? Inquiring Guacamole Lovers Want to Know

#### How to freeze avocado in 3 ways:

No matter the method you choose, the most important factor to freezing avocado is the ripeness you begin with. If your avocado is already too far gone, no amount of freezing will preserve it. It's best to start with an avocado that's on the firmer side of ripe (but not rock hard).

- 1. Freeze whole: Simply toss the whole avocado in the freezer and go.
- Freeze in halves: Slice the avocado in half and remove the pit. Squeeze lime or lemon juice over the exposed flesh, then wrap tightly in plastic wrap. Store the halves in a Ziploc bag in the freezer.
- 3. Freeze sliced or mashed: Peel and pit the avocado, slice or mash the flesh and store in a Ziploc bag, making sure as much of the air is removed as possible. Transfer to your freezer. If you want to preserve the bright green color of the flesh, you can add lime or lemon juice when slicing or mashing. This is the best way to freeze avocado, since its texture won't change too much.



Wild Berry Frozen Yogurt & California Avocado Lime Fudge Parfait



Try avocados in dessert





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### CONSUMER PR: SCOOP BLOG AND BLOGGER ADVOCATES

- Every season, CAC partners with a variety of talented and prominent influencer partners to develop unique content that further promotes California avocados on social media and CAC's Scoop Blog
- The content offers the personal experiences with the brand and advocates for their followers to actively seek out California avocados during the season
- The content on the CAC Scoop Blog also serves as a resource for consumers to reference across a variety of topics like cooking and food styling techniques and nutrition











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# **CONSUMER/TRADE – LIVING WELL: LIVING WELL BRAND ADVOCATES**

• 9 new consumer- and retail-friendly recipes for CAC website - 7 dietitian developed





















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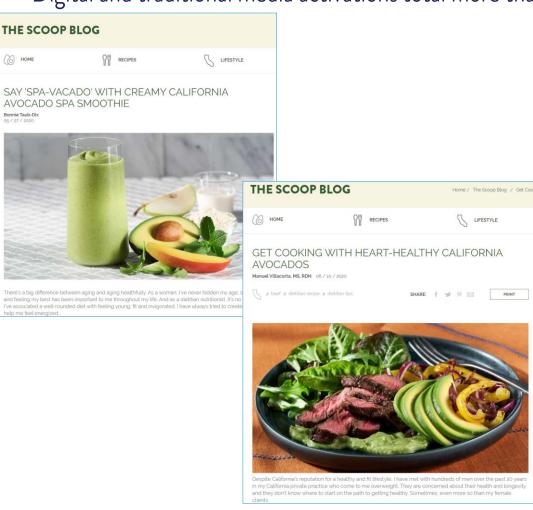
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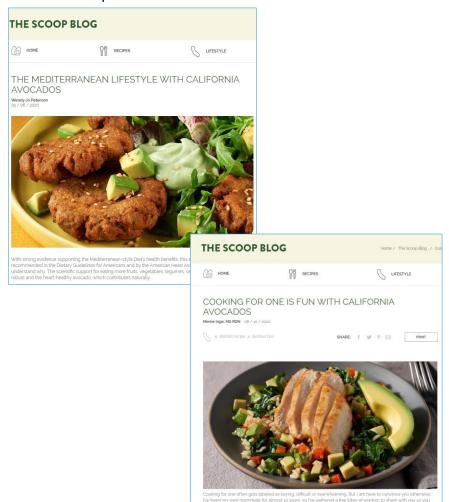
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# CONSUMER/TRADE - LIVING WELL: LIVING WELL BRAND ADVOCATES

• Digital and traditional media activations total more than 2.2 M impressions







OOA

@ca avocados

#avocado

manuel.villacorta Almost every delicious

Check out my latest recipe California

Avocado of Steak Sandwich using a

delicious sauce that brings an explosion 💥 of umami flavors. So good 🍪

Go to my bio @manuel.villacorta to find the link for this nutritious and yummy recipe! #sponsored #sandwich #easyrecipe

sandwich has a secret sauce.

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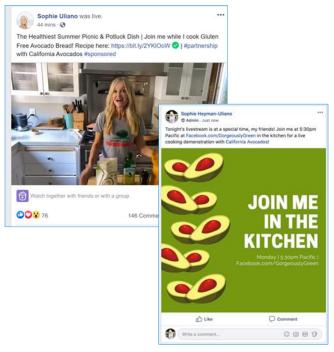
# CONSUMER/TRADE - LIVING WELL: LIVING WELL BRAND ADVOCATES (CONT.)















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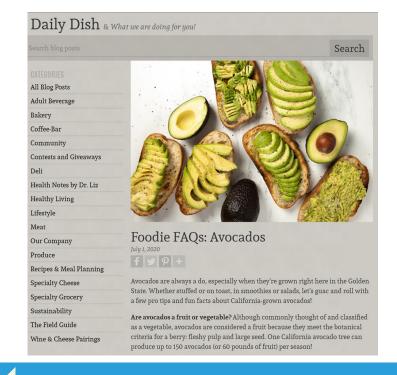
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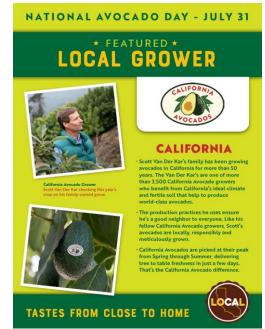
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# **RETAIL: CUSTOMIZED RETAIL INFLUENCERS**

- Retail Dietitian, social and traditional media activations total 1.9 M to date
- Retailers include Albertsons-Safeway, Hy-Vee, Kroger, Mollie Stone's, Nugget Markets, Save Mart Supermarkets and Stater Bros.





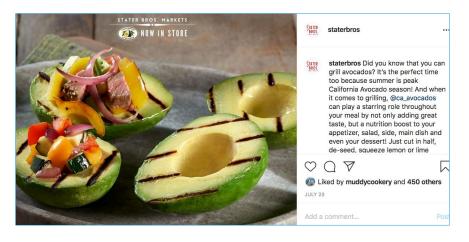






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# RETAIL: CUSTOMIZED RETAIL INFLUENCERS (CONT.)







Hy-Vee (1700 Valley West Dr, West Des Moines, IA)

July 20 at 10:30 AM · 🕙

#### Avocado Toss - Dietitian Pick of Month

How many Cado Concoctions can you think of?

Check out your #HyVeeDietitians flavorful ways to use avocados. Whether you slice it, dice it, or spread it, California Avocados are a mealtime (or snack time) staple.

Let us know how you use the almighty avocado

#HyVeeDietitianApproved #PickOfTheMonth #CaliforniaAvocados





Recipe: Patriotic California Avocado Potato Salad Melissa Jaeger, registered dietitian for Hy-Vee, shares (3:39). WCCO Mid-.





#### California Avocado Brownies

OOA

shakopeehyvee These rich fudgy brownies are hiding a secret! 🤪 🥑 We've replaced half of the butter with

avocado and there's no flour to speak of. By doing so, we've reduced the fat, calories, sodium and cholesterol while adding the nutritional benefits of the avocado. Visit California Avocados site to give this recipe a try!

@CA\_Avocados #HyVeeDietitianApproved



your local Hy-Vee today!

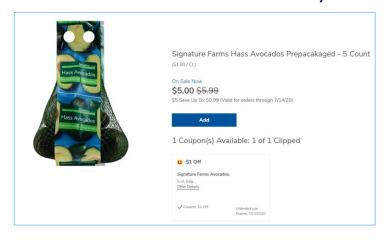




# **RETAIL: RETAIL PROMOTIONS**



- Digital Coupon for \$1.00 off bagged avocados, request for large in-store displays and custom signs with the offer
- 19.5% redemption on downloads
  - 54% sales increase year-over-year in bagged and 41% increase in bulk









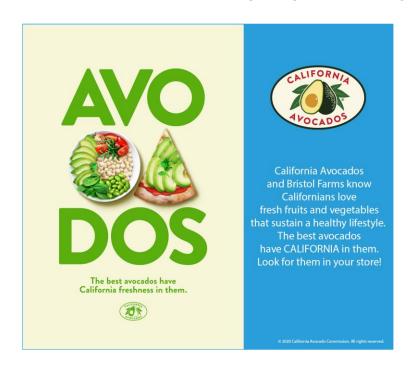


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# **RETAIL: RETAIL PROMOTIONS**

# Bristol Farms

- Passport Ad with special at 2/\$3 on large bulk avocados
  - June & July Social Media and Blog Posts on California Avocado recipes
  - 39% increase with Passport Ad
- Hatch Chile Sales Contest going on throughout August









**RETAIL** 

# **RETAIL: RETAIL PROMOTIONS**



• Cinco de Mayo display contest and custom signs of an Avocado/Ceviche recipe. Proud to display the California Avocados brand logo in stores for brand awareness











### **RETAIL: RETAIL PROMOTIONS**





• Fry's, Arizona and Ralphs, SoCal supported Kroger's digital coupon with bi-monthly ad activity and front-department displays











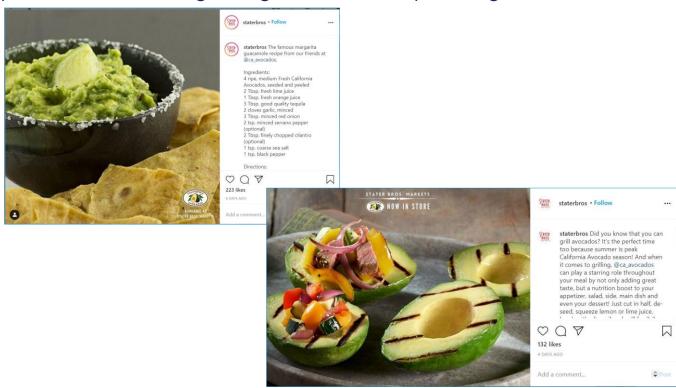


# **RETAIL: RETAIL PROMOTIONS**

# STATER BROS.

- June front page feature of the California Avocado brand followed by a new product of bagged avocado ads during July & August – average sales lift over 22%
- Instagram social media post of CAC's margarita guacamole recipe and grilled avocados









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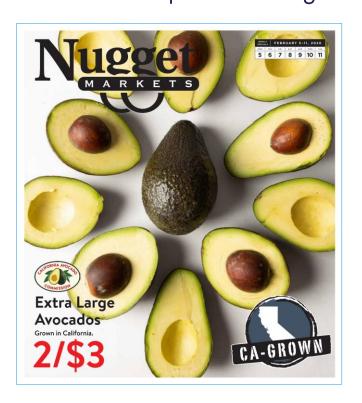
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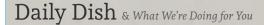
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# **RETAIL: RETAIL PROMOTIONS**

- Ad features February through August
- Organic and conventional avocados promoted at over 35% sales lift
- Social media posts and blog coordinated by CAC's team









# Foodie FAQs: Avocados

July 1, 2020

Avocados are always a do, especially when they're grown right here in the Golden State. Whether stuffed or on toast, in smoothies or salads, let's guac and roll with a few pro tips and fun facts about California-grown avocados!

Continue reading ...



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# **RETAIL: RETAIL PROMOTIONS**



- Ad feature and produce manager awards for Cinco de Mayo (16.20% increase)
- July 4<sup>th</sup> sales contest and social media recipe sweepstakes posts (15.81% increase)

• Custom posters in stores to coordinate with CAC consumer media campaign on local San Francisco BART trains











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# **RETAIL: RETAIL PROMOTIONS**



- National Avocado Day (July 31) featured a grower profile ad & signs with California Avocado branding
- Ad features on bulk avocados June, July and August
- Social media posts of recipes and sales contest during August





Promotions with California's
 Hispanic markets broadens
 California Avocados brand loyalty.
 Ads for each American Summer
 holiday lifted sales over 30%







Raley's. BELAIR. NOBHILL. **RETAIL: RETAIL PROMOTIONS** 

• eAd Features, digital coupon and social media sweepstakes











- family since 1935 -





REVENUE

CONSUMER ADVERTISING

ONLINE MARKETING CONSUMER PR CONSUMER/ TRADE LIVING WELL RETAIL

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RESEARCH

# **RETAIL: RETAIL PROMOTIONS**



- Ad feature on California Avocados with recipe promotion
- 21% increase in sales on ad, but overall division up 54%



Monthly digital eAd Feature on California Avocados.





July and August ad feature with store signs and social media.







#### FEATURED ITEM

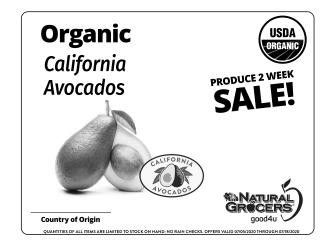
Think beyond guacamole! Handharvested California Avocados make the perfect topping for this light and fresh zucchini flatbread. Pick up a bag at your local Smart Foodservice and try it for yourself.





# RETAIL: RETAIL PROMOTIONS NATURAL GRÜCERS good4u

Custom signs for two-week ad special in July – 18% increase.





- June July California produce promotion
- Avocados in ad 2 of 3 weeks with display bins and sales contest for stores
- 58.3% unit increase on bulk and bagged California Avocados









#### **RETAIL: RETAIL PROMOTIONS**



3 weeks in



2 weeks in









- California Avocado Video served up on Costco Facebook, Instagram and Pinterest channels Two separate campaigns with over 90 MM
- impressions
  - Facebook first campaign
  - Instagram and Pinterest campaigns followed



**OVER 250,000 AVOCADOS SOLD** 









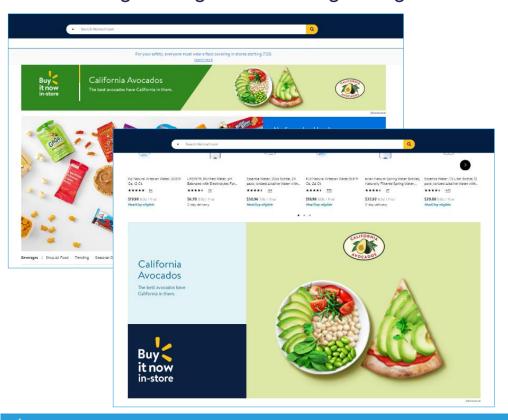
#### **RETAIL: RETAIL PROMOTIONS**

• Walmart & Sam's Club campaigns total over 90 MM impressions



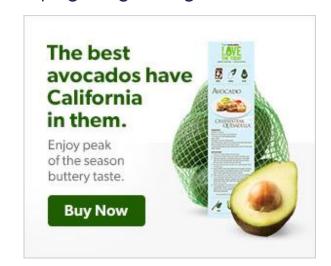
# Walmart :

Geo-targeted digital advertising in August



• Digital ads served on geo-targeted basis around clubs serviced out of Riverside California Distribution Center (CA, AZ, NV)

Campaign began August 12







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CONSUMER ADVERTISING

ONLINE MARKETING CONSUMER PR CONSUMER/ TRADE LIVING WELL

RETAIL

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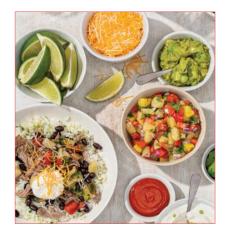
RESEARCH

#### **RETAIL: RETAIL PROMOTIONS**



 Digital coupons featuring a boosted email offer with recipe inclusion – two events









НОМЕ

REVENUE

CONSUMER ADVERTISING ONLINE MARKETING CONSUMER PR CONSUMER/ TRADE LIVING WELL

RETAIL

FOODSERVICE

RESEARCH

#### **RETAIL: RETAIL PROMOTIONS**



- Hy-Vee Registered Dietitian support program with outreach across all stores in July
  - Operates stores in 8 different states in the Midwest















HOME

CONSUMER ADVERTISING

ONLINE MARKETING CONSUMER PR CONSUMER/ TRADE LIVING WELL

RETAIL

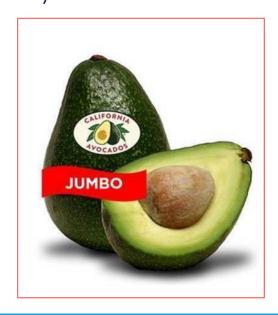
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#### **RETAIL: RETAIL PROMOTIONS**



- Digital coupon on Jumbo California Avocados Starting 8/19/20
- Offer promoted on HEB.com to web visitors and Online Shoppers
  - Buy Two Get One Free





- The Fresh Market August Sales Contest
- 159 stores in 15 states





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ONLINE MARKETING CONSUMER PR CONSUMER/ TRADE LIVING WELL

RETAIL



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## **RETAIL: EXPORT PROMOTIONS – SOUTH KOREA**

• Emart Stores Tasting Events:



- May 15 May 17, May 29 Jun 13 (Th-Sa or Fr-Su)
- 37 Stores, 3 days per week
- California Avocado Smoothies
- American Tray Salad & Sandwich Collaboration
  - Salad Franchise Restaurant who specializes in American-Style Salad Bowls & Sandwiches
  - California Avocado Shrimp Salad with Lemon Balsamic Vinegar dressing
  - California Avocado Banana Almond Milk



American Tray



- Cooking School Events with Celebrity Chef and Social Media Influencers
  - May 27 & May 28
- Sampling Promotion at Outdoor Events
  - California Avocado Sandwiches
  - California Avocado Smoothies



실린 세탁 살에는 캘리포니아 아보카도 쿠킹클래스













#### **RETAIL: EXPORT PROMOTIONS – SOUTH KOREA**



- 16 locations (May 18 May 24)
- Instant Redeemable Coupon
  - \$2.00 off each bag of California Avocados



# 



- In-Store Guacamole Tastings (170 stores)
- June 5 June 15





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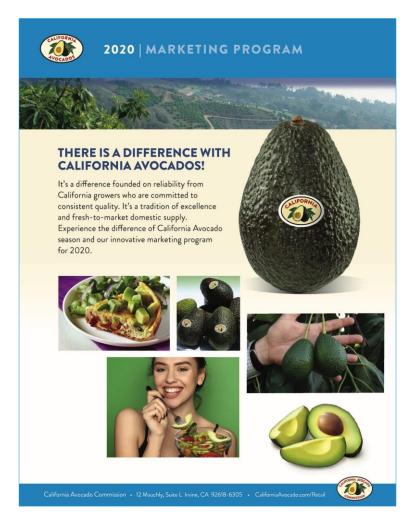
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RETAIL

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## **RETAIL: MARKETING PROGRAM PAGES**









#### **RETAIL: MASTERS OF MERCHANDISING 2020**

• A full page of editorial content and full-page ad ran in the March issue of *Produce Business* 

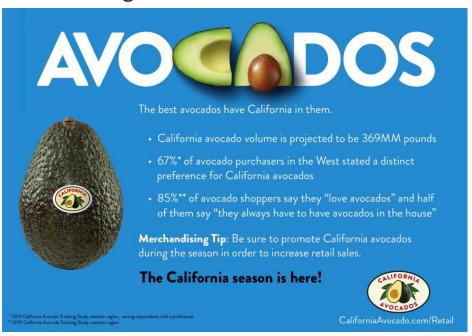




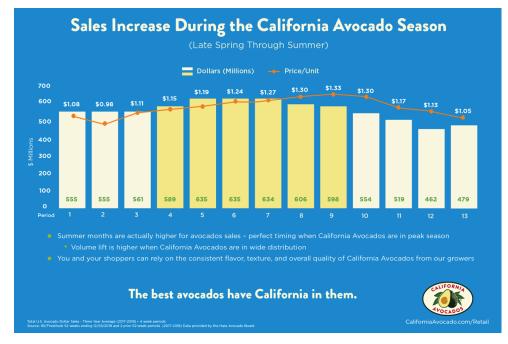


#### **RETAIL: POSTCARDS**

# Announcing the Season



# **Summer Sales**

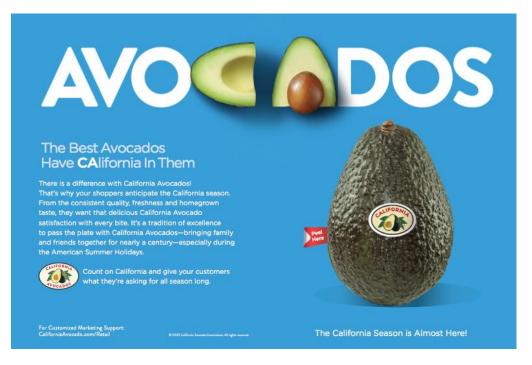


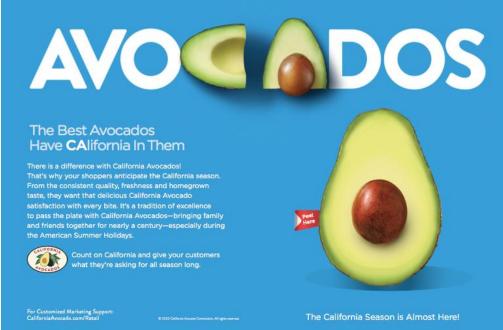




#### **RETAIL: TRADE PRINT AD SEASON LAUNCH**

• A two-page spread ran in the February issue of The Snack magazine with a peel-off textured sticker to launch the season







#### RETAIL: TRADE PRINT ADS CONT.

• 35 print ads ran from February through July 31, 2020

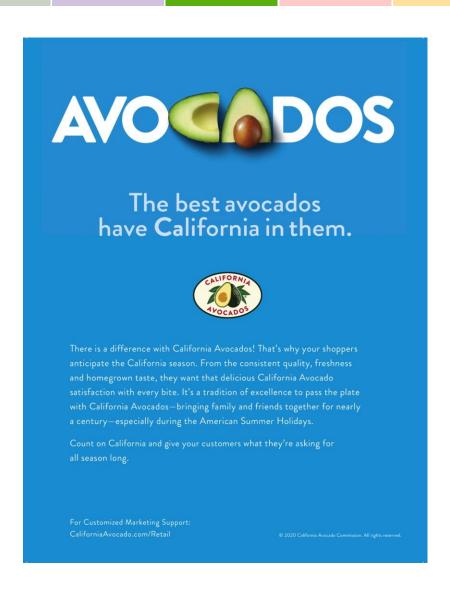
















HOME

CONSUMER ADVERTISING

ONLINE MARKETING CONSUMER PR TRADE
LIVING WELL

RETAIL

FOODSERVICE

RESEARCH

#### RETAIL: TRADE DIGITAL ADS CONT.

- 487 digital ads ran from February through July 31, 2020
- The total number of impressions for the February through July print and digital campaign is 26,908,824













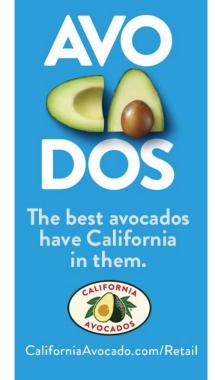














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RETAIL

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#### **RETAIL: LINKEDIN**

- LinkedIn page gained 153 new followers (average of 31 new followers per month / 58% growth rate)
- Engagement rate 7.47% (average is 2%)
- LinkedIn page viewed 710 times by 293 unique visitors name, content or logo clicked 178 times
- CAC tagged in relevant industry content
- United Fresh posts created positive engagement and feedback
  - June 15 post: United Fresh Zoom Presentation (crop update, chef demo, nutritional information) engagement rate of 10.34%
- National Avocado Day July 31 sponsored post generated 18,086 impressions with 200 clicks / engagement rate of 11.31%
- Stats are from March 5 (first post) through July 31









REVENUE

CONSUMER ADVERTISING

ONLINE MARKETING CONSUMER PR CONSUMER/ TRADE LIVING WELL

RETAIL

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#### **RETAIL: TRADE PUBLIC RELATIONS**

- Trade media press release pick up and interviews continue to be strong
- November July: 170 print and digital articles with more than 7.8 million impressions











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ONLINE MARKETING CONSUMER PR CONSUMER/ TRADE LIVING WELL

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2020 BRANDED CHAIN PROMOTIONS: 12

2020 CHAINS CONTACTED: 70

**2020 MENU IDEATION SESSIONS: 0** 









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## **FOODSERVICE: CHAIN PROMOTIONS**



April 23 – July 200 Units





May 15 – July 16 26 Units





June 1 – June 30

62 Units





June 1 – June 30 20 Units



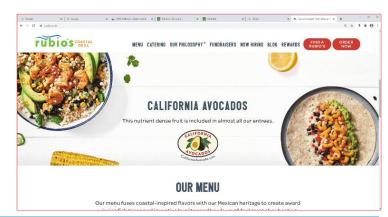


June 1 – Aug 31 27 Units





July 13 – Aug18 167 Units





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CONSUMER ADVERTISING

ONLINE MARKETING CONSUMER PR

CONSUMER/ TRADE LIVING WELL

RETAIL

FOODSERVICE

RESEARCH

# **FOODSERVICE: CHAIN PROMOTIONS**



June 1 – Aug 31 186 Units





July 6 – Aug 5 13 Units







July 6 – Aug 10 12 Units



July 17 – Aug 10 27 Units





Aug 1 – Oct 31 26 Units





Aug 10 – Sept 7 53 Units







#### FOODSERVICE: CHAIN MENU IDEATION SESSIONS

- Chains placed a moratorium on onsite meetings/presentations following the outbreak of COVID-19
- Our chain partners were focused on surviving the loss of dine-in traffic/sales and downsizing their menu to provide optimal take-out/delivery menu items
  - CAC sent out take-out/delivery Best Practices immediately
- · Chains are interested in keeping the menu innovation pipeline flowing
- Virtual meetings will take the place of onsite presentations and an Ingredient Sample Kit will be sent to the culinary R&D director to follow along with Chef Jason Hernandez



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ONLINE MARKETING CONSUMER PR CONSUMER/ TRADE LIVING WELL

RETAIL

FOODSERVICE

RESEARCH

#### **FOODSERVICE: EVENTS**

- Chain Gang February 6, 2020
  - Spoke with 20 chains and 30 connections
  - Discussed 2020 crop volume and promotion opportunities





- PMA Foodservice: Delivered July 20-24, 2020
  - Almost 3,000 online attendees
  - Dedicated sponsor page







**FOODSERVICE** 

#### FOODSERVICE: EVENTS REINVENTED

- Food News Media (FNM) Orange County Meet-Up April 2020
- Marketing Executive Group (MEG)
  May 13-15, 2020 / Chicago, IL

- LA Immersion/AvoTour June 28-30, 2020 Los Angeles/Ventura County, CA
- Int'l Corporate Chefs Association (ICCA) Annual Summit June 13 – 16, 2020 / New Orleans, LA

- FNM Webinar August 25, 2020
- MEG Reimagined multi-month touchpoint opportunities to engage with chain marketing managers/directors: July
  - December
    - MFG Talks/Roundtables/ Webinar/Panel Discussions
- Cancelled

ICCA will be combined with Global Culinary Innovators Association (GCIA) annual conference October 24-26, 2020 / Portland, OR



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CONSUMER ADVERTISING

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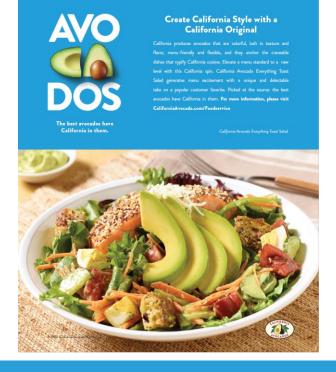
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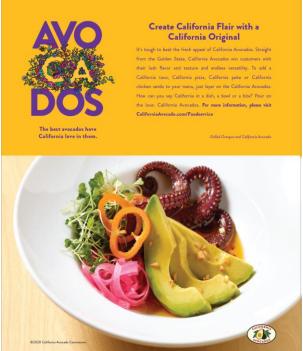
FOODSERVICE

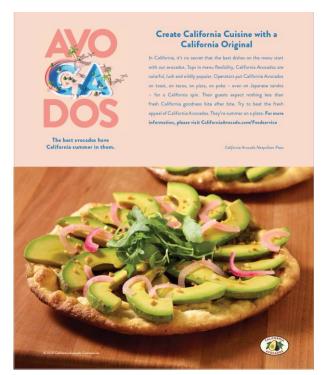
RESEARCH

#### FOODSERVICE: PRINT ADVERTISING

- Four publications: Plate, FSR, Restaurant Business and FoodService Director
- Appeared in 12 insertions to-date
- 551,174 impressions
- Plate readership study: top 4 "Took/Plan Action" advertiser 43% of readers already use; 11% visited website









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CONSUMER ADVERTISING

ONLINE MARKETING CONSUMER PR

CONSUMER/ TRADE LIVING WELL

RETAIL

FOODSERVICE

RESEARCH

#### FOODSERVICE: DIGITAL ADVERTISING

- Five digital platforms
- 19 placements to-date
- 1,416,209 (est.) impressions









This handheld favorite fuses the coveted flavors of California with different cultures to create new roll traditions. Make California Avocados part of your story.



Only authentic California Avocados make an authentic California Club. One of America's favorite sandwiches gets dressed up and deconstructed. Join the club and spread some California Avocado love on it.



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CONSUMER/ TRADE LIVING WELL

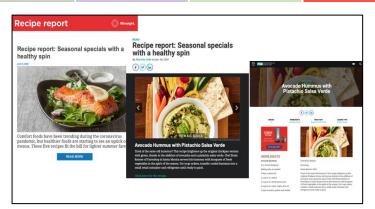
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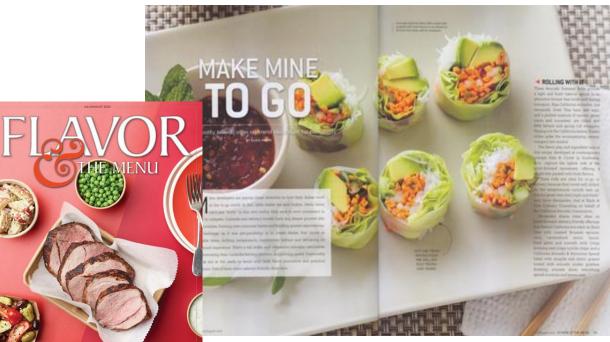
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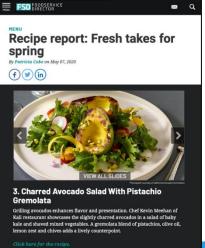
#### **FOODSERVICE: PUBLICITY**

- 50 placements; 4,064,260 impressions
- Over 1,000,000 impressions in July













#### FOODSERVICE: SPECIAL PROJECT - KITCHEN COLLABORATIVE

- Provide chains' culinary directors who were furloughed during the pandemic with an opportunity to work on a project
  - All participating chefs declined payment and offered to the non-profit organization:
     Children of Restaurant Employees (CORE)
- Each sponsor received five unique recipes developed by a chain culinary director
  - Presence in Flavor & The Menu May/June issue and in newsletters distributed between
     May July





**FOODSERVICE** 

#### FOODSERVICE: SPECIAL PROJECT - KITCHEN COLLABORATIVE



Jeffrey Meyer VP of Culinary Romano's Macaroni Grill &



Paul Muller **VP** Culinary Operations Lazy Dog Sullivan's Steakhouse Restaurants & Bar



Jeffrey Hanak **VP** Culinary Chili's



Keith Brunell Corporate Chef Nordstrom Restaurants



Michael Israel Sr. Mgr. Culinary Development The Cheesecake Factory



3-Way California **AvoTacos** 



Flash-Fried California Avocado with Denver Poppers



Grilled California Avocado Salad with Minted Mojo Vinaigrette



California Avocado & Miso Ginger Soba **Noodles** 



Grilled California Avocado Ssam





#### FOODSERVICE: SPECIAL PROJECT – HELPING RESTAURANTS FEED FRONTLINE WORKERS

- Sqirl prepared 300 meals a day for furloughed restaurant employees and families
  - California Avocados placed in meal bags
  - 4-week support
  - 15 cases
- Mixt prepared meals delivered to local hospitals around SF/Bay Area and LA
  - California Avocados ingredients in salads, etc.
  - 2-week support
  - 6 cases





#### RESEARCH: AVOCADO PURCHASE TRENDS AND RETAIL MARKET BASKET STUDY

- Retail Market Basket Study based on IRI Freshlook retail scanner data
- Results February 2020
- Key learnings:
  - The dollar value of the total California market basket more than doubles when avocados are in the basket (from \$31.85 to \$67.80), an increase or premium of +112.9%
  - During the California Season, the average avocado spend per household is +25.8% higher in California than in the rest of the country
  - 55.1% of California households purchase avocados vs. 39.5% of households in the rest of the country



#### RESEARCH: CONSUMER ADVERTISING INSTAPANEL CREATIVE TESTING

Spots that featured avocados performed strongest among respondents: "California Summer," "California Avocados" and "California Freshness." Of these three spots, "Summer" had the highest positive engagement and the least negative engagement.

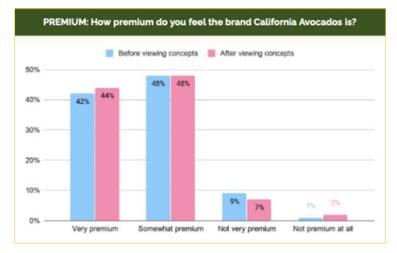
The California lifestyle and aesthetic was clear and appealing across concepts respondents enjoyed the displays of yoga, skateboarding, love and so on — but they struggled to make the connection back to avocados in spots that did not show any product.

The avoCAdo device was clever and well liked across concepts, providing a strong bridge between the lifestyle elements of the campaign and California Avocados as a product.

Versatility was a favored component of "Freshness," with respondents favoring realistic recipe applications of the avocado, and disliking the more non-traditional applications like pizza. The bowl, was a well-received "California" application that leaned into the health and wellness culture to carve out an ownable space.

With almost all respondents pre-exposure indicating California Avocados are premium, we should look to measure future success of the campaign based off a lift post-exposure in worth and future purchase intent. [SEE CHART #1]

The campaign was different and memorable. After exposure, there was a 14% lift in separation from category, indicating that the campaign made great headway in differentiating our communications from those of competitors. Additionally, with 80% of panelists indicating they would remember this was an ad for California Avocados, campaign recognition was strong. [SEE CHART #2]



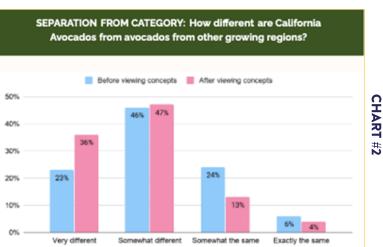


CHART #1





#### **RESEARCH: STUDIES IN PROGRESS/IN DEVELOPMENT**

- Consumer Advertising Brand Effect Expanded View
  - Objective: Research provides the ability to measure the brand impact of an online campaign against the intended audience across multiple equity metrics and provides detailed creative diagnostics
  - Methodology: Long-form survey; responses are gathered from a third-party survey panel
  - Vendor: Nielsen
  - Timing: Fieldwork throughout flight (March September) Results to be provided in October
- California Avocado Awareness and Perceptions Tracking Study
  - Objectives: This research continues CAC's decades-long tracking of consumer attitudes and includes measures such as awareness by growing regions and region preference; this year includes questions regarding the pandemic
  - Methodology: Online survey
  - Vendor: Temra Wald Consulting, Inc.
  - Timing: Fieldwork begins August 13 Results to be provided in October
- Foodservice Research
  - Objective: To determine if "California" and "California Avocados" perceptions/preferences changed during the pandemic
  - Methodology: Online survey
  - Vendor: Menu Matters
  - Timing: Fieldwork begins August-September Results to be provided in October